

# Terms & Conditions



## 1. Introduction

Our sales are subject to these Terms and Conditions which take priority over any other stipulation emanating from the purchaser. Any order sent by the buyer give his approval without restriction nor reserve to these terms and conditions.

Furthermore, the purpose of these general conditions of sale is to inform any potential buyer about the conditions under which the seller sells and delivers the products ordered.

## 2. Description of the purchasing procedure on carbondriver.ch

At the end of the ordering process, an order confirmation email will be sent to you, provided that the e-mail address you have communicate contains no errors.

We process each order urgently and we strive to satisfy you as soon as possible.

## 3. Delivery time

To be able to guarantee you low prices, we operate just in time with our suppliers on a certain number of products. Aside from the products in stock, products are therefore ordered from our suppliers at the time of your order.

If products are in stock in our store, they will be shipped within 1 to 2 days. Other products are send to you within a longer period which depends on our suppliers and can be indicated to you by e-mail if you request it. The deadlines specified on carbondriver.ch are given for information only and any delay does not in any case justify a request for cancellation or refund.

## 4. Terms of Delivery

Delivery is considered completed as soon as the product is at your disposal. Shipped goods are at the risk of the recipient. The buyer must check the condition of the goods and make specific reservations if necessary on the carrier's voucher, in front of the driver and before use. If the material does not comply with the order, this must be announced within 5 days after receipt of the goods. Otherwise, the delivered goods are considered accepted. In case of shipping damage, a report must be made to the carrier. Without finding, no claim will be taken into account.

## 5. Prices

Selling prices of the products are those in effect at the time of registration of the order. All prices are quoted in Swiss francs and VAT is included. Prices of our products presented on carbondriver.ch are subject to change without notice. All products sold on our online catalog are new in the manufacturer's packaging, and therefore benefit, if any, of the warranty. The price of items in "promotions" are completely tax net. No right of return or exchange on these items.

## 6. Payment

carbondriver.ch offer different payment methods:

- Cash
- TWINT
- Credit cards (Visa, Mastercard)
- Prepayment on our Bank account

Cards payments will be fully secure

## **7. Retraction**

No right of return on specially ordered items and promotional articles. The assembled, modified or painted articles will not be taken back under any circumstances. Return is only accepted after prior arrangement.

In accordance with the law, you have a retraction period of seven days from the receipt of your ordered products to return the products for exchange or refund. All return must first be requested via our contact form. The products must be returned to carbondriver.ch in perfect condition for resale, in their original packaging, duly sealed. Otherwise, all costs of repair of the product would be due by the Client. Costs of returning the product are the responsibility of the buyer. Products destocked or custom made are not taken back.

## **8. Order Cancellation**

Once the order placed, the status is indicated in real time in your account. Only an order with the status "pending" may be canceled or modified, by contacting us by e-mail as soon as possible.

## **9. Installation, assembly**

All products must be checked and adjusted before assembly. For security reasons, we strongly recommend to install the elements by a certified professional. In case of default after installation, the client must provide an invoice with details of the work justifying for the professional installation of the product. The warranty will be rejected if it has not been installed by a professional.

## **10. Warning**

Unless otherwise specified in the product information, the products sold on our site are not approved by car manufacturers and insurers. The assembly of these items could cancel the manufacturer's warranty and could be used by certain insurance companies not to cover certain claims, partially or completely; it is therefore your responsibility to declare to your insurer any item fitted to your vehicle that is not original. Carbondriver.ch declines any responsibility, whatsoever concerning the questioning of a manufacturer's warranty, a mechanical or electronic breakage, as well as any loss or restriction of insurance coverage.

## **11. Specifications**

All technical and certification information is based on the indications of approved manufacturers as well as the standards when adding the product. They do not constitute a guarantee on our part and are given for information only. We take no responsibility for any printing errors or information.

## **12. Responsibilities**

Carbondriver.ch is not responsible in any way whatsoever for any direct or indirect damage, both tangible and intangible, bodily injury or related to the use of the products it sells. By ordering a product on carbondriver.ch, the buyer declares to have read the terms and conditions of sale on carbondriver.ch and declares to accepted these without any restriction.

## **13. Warranties**

No warranty on items unless otherwise noted. In case of warranty, our service will be limited only to the value of the article concerned, without any additional costs. Direct and indirect damages resulting from the application of the warranty are excluded.

## **14. Attribution of jurisdiction**

Our commercial activity is governed exclusively by Swiss law. The competent court and the place of jurisdiction for the parties will be at Tribunal de Lausanne (Switzerland).